Enghouse Systems Acquires NetBoss Technologies

Acquisition Expands Enghouse's Portfolio of Network Operator Solutions

Markham, Ontario; Sebastian, Florida – May 27, 2016 – Enghouse Systems Limited (TSX:ESL) announced today it has acquired the assets of NetBoss Technologies, Inc. for a purchase price of approximately CDN $9.3 million, subject to certain price adjustments.

Headquartered in Sebastian, Florida, NetBoss provides an integrated service assurance platform encompassing fault and performance management, service correlation and customer analytics. Built on modern, scalable architecture, the platform performs comprehensive fault analysis through auto-discovery and correlation of events in the network. This data is transformed into actionable intelligence, enabling service providers to respond proactively to critical network events, resulting in improved service availability, enhanced customer experience and operational cost-effectiveness. Spun out from Aviat Networks in 2010, NetBoss has over 200 communication service provider and utility deployments worldwide, supported by a staff of 40 full time employees.

"NetBoss complements our OSS (Operations Support Systems) offerings with a comprehensive service assurance and analytics platform," said Sunil Diaz, General Manager, Enghouse Networks. "With its longstanding experience, NetBoss is one of the market leaders in service assurance. The NetBoss product portfolio, impressive customer base and knowledgeable employees help solidify our position as a leading provider of OSS solutions to service providers worldwide. We are pleased to welcome NetBoss's customers and employees to our organization."

About Enghouse Systems Limited

Enghouse Systems Limited is a leading global provider of enterprise software solutions serving a variety of vertical markets. Its strategy is to build a more diverse enterprise software company through strategic acquisitions and managed growth within its business sectors: Contact Center, Networks (OSS/BSS) and Transportation/Public Safety. Enghouse shares are listed on the Toronto Stock Exchange (TSX:ESL). Further information about Enghouse is available at www.enghouse.com.

About NetBoss Technologies

NetBoss Technologies, Inc. provides an end-to-end portfolio of right-time correlated Network Analytics and OSS to communication service providers, improving their operational efficiency and quality of service by putting their customers at the heart of their organization. Providing precise and actionable "anywhere, anytime" information on networks and associated services as well as customer experience, their products ensure revenue is protected through improved end-user quality of experience. NetBoss Technologies has hundreds of installations worldwide addressing the telecommunications, utilities, government, and public safety industry segments and is an active TeleManagement Forum member supporting open standards-based solutions. For more information, please visit www.netboss.com.

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