

For Immediate Release

Enghouse Acquires CustomCall Data Systems

Acquisition Brings Hosted Billing and Provisioning OSS Solutions to Enghouse's Networks Division

Markham, Ontario and Madison, Wisconsin – March 1, 2012 – Enghouse Systems Limited (TSX:ESL) today announced it has acquired CustomCall Data Systems, Inc. for a purchase price of approximately US\$7.3 million. CustomCall has approximately 40 employees located in Madison, Wisconsin.

“We are very pleased with the acquisition of CustomCall,” stated Stephen Sadler, Chairman & CEO of Enghouse. “This acquisition provides us with an excellent opportunity to grow the business of our Enghouse Networks Division into new market segments. The addition of CustomCall’s hosted billing and provisioning OSS solutions are highly complementary to our current portfolio enabling us to offer a comprehensive, end-to-end packaged software suite that includes workflow, billing, revenue management and provisioning OSS for next generation communications service providers”.

Frank D. Peregrine, Chairman and CEO of CustomCall stated: “We’re excited to be joining the Enghouse group of companies. This partnership is an excellent fit as Enghouse shares our commitment to customer excellence and innovation. It will help CustomCall continue its growth by leveraging Enghouse’s global brand, financial strength and significant market presence”.

About Enghouse Systems Limited

Enghouse Systems Limited is a leading global provider of enterprise software solutions serving a variety of vertical markets. Its strategy is to build a large diverse enterprise software company through strategic acquisitions and managed growth. Enghouse shares are listed on the Toronto Stock Exchange (TSX:ESL). Further information about Enghouse may be obtained from its web site at www.enghouse.com.

About CustomCall

Founded in 1993 by telecommunications executives with vast industry experience, CustomCall Data Systems, Inc. is a privately held company and offers billing, provisioning and OSS workflow solutions to Voice over Internet Protocol (VoIP), cable TV, IPTV and wireless communications service providers. For more information, please visit www.customcall.com.

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