

Product Announcement

April, 2007

Enghouse Releases NetWORKS 4.3 on ArcGIS 9.2

Markham, Ontario, Canada, April, 2007 - The Asset Management Division of Enghouse Systems Limited (TSX:ESL) is pleased to announce the release of **NetWORKS** 4.3. The **NetWORKS** product suite continues to meet the outside plant and inside plant network design and management requirements of utility telecoms, municipal telecoms, independent telecoms, and cable TV companies.

The **NetWORKS** 4.3 release includes a new module, functionality and productivity tools for all the NetWORKS modules. **NetWORKS** 4.3 is the first release that supports ESRI's ArcGIS 9.2.

Key enhancement includes:

- **Circuit Management** - Modern telecom networks consist of large amounts of equipment interconnected in complex ways. NetWORKS users can now group network equipment into simple, named, ordered lists for various uses, such as asset management, customer relations management, network analysis, planning, and other purposes.
- **Copper Ripples** - When a cable pair id has been edited, the new values can be automatically rippled downstream

NetWORKS 4.3 based on ArcGIS 9.2 enables telecommunication companies to document and manage complex, multi-domain networks. **NetWORKS** can help maximize network resources, increase workflow, enhance customer service, and improve network reconfiguration. **NetWORKS** provides both Inside Plant (ISP) and Outside Plant (OSP) design, network management, and facilities management capabilities within an integrated ArcGIS 9.2 platform. It's open, interoperable and web deployable architecture can interface with existing enterprise applications such as work force management, customer information systems, network monitoring systems, and others.

NetWORKS enhances the value of ESRI's ArcGIS platform by addressing the network design and asset management needs of the telecommunications industry. Accurately documenting infrastructure is a vital task. Enghouse continues to extend **NetWORKS** ensuring its lead as the product of choice for Utility, Municipal, and Independent Telecoms.

About Enghouse Asset Management Division (AMD)

Enghouse Asset Management Division (AMD), is a division of Enghouse Systems Limited (TSX:ESL), a publicly traded enterprise software company serving a number of distinct vertical markets. The Asset Management Division offers a complete suite of enterprise-enabled Geospatial Network Design and Infrastructure Management solutions. Enghouse's **NetWORKS** product portfolio for telecommunications, cable TV, and utilities consist of applications to efficiently and cost effectively design and manage blended fiber-copper-coax-wireless networks. For more information, please visit us on the web at www.enghouse.com/amd.

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