



80 Tiverton Court, Suite 800
Markham, ON L3R 0G4
Tel: 905.946-3200
Fax: 905.946.3201

Product Announcement

June 24, 2008

Enghouse Releases NetWORKS 4.5 on ArcGIS 9.2

Markham, Ontario, Canada, June 24, 2008 - The Asset Management Division (AMD) of Enghouse Systems Limited (TSX:ESL) is pleased to announce the release of **NetWORKS 4.5**. The **NetWORKS** product suite continues to meet the outside plant and inside plant network design and management requirements of utility telecoms, municipal telecoms, independent telecoms and cable TV companies.

The **NetWORKS 4.5** release includes enhancements to the FiberWORKS and Inside Plant modules, productivity tools, and is the first version to support the ArcGIS 9.2 sp 5 platform.

Key enhancements are:

- **Complex cable configuration**
- **Inside plant riser cables**
- **New ISP features**
- **Server Extensions to support Automated Provisioning Workflows**

NetWORKS 4.5, based on ArcGIS 9.2 sp 5, enables telecommunication companies to document and manage complex, multi-domain networks. **NetWORKS** can help maximize network resources, increase workflow, enhance customer service and improve network reconfiguration. **NetWORKS** provides both inside plant (ISP) and outside plant (OSP) design, network management and facilities management capabilities within an integrated ArcGIS 9.2 platform. Its open, interoperable and web deployable architecture can interface with existing enterprise applications such as work force management, customer information and network monitoring systems and others.

About Enghouse Asset Management Division (AMD)

AMD, a division of Enghouse Systems Limited (TSX:ESL), is a publicly traded enterprise software company serving a number of distinct vertical markets. AMD offers a complete suite of enterprise-enabled geospatial network design and infrastructure management solutions. Enghouse's **NetWORKS** product portfolio for telecommunications, cable TV and utilities consists of applications to efficiently and cost effectively design and manage blended fiber-copper-coax-wireless networks. For more information, please visit us on the web at www.enghouse.com/amd.

For Sales Information Contact:

Enghouse Asset Management Division
(905) 946-3200 In IVR system, say "sales"
sales@enghouse.com

*ESRI and ArcGIS are trademarks of Environmental Systems Research, Inc.
Enghouse Systems Limited is an ESRI Business Partner.*